



When the bills are wrong, Carewise Health makes it right.

MORE than 90% of hospital bills contain errors. Nearly 70% of those errors result in overpayments. Medical Bill Review services from Carewise Health® can recover overpayment and reduce costs.

Best of all, if we don't find cost savings, you don't pay for our services.

If we recoup funds on your behalf, we'll bill you for just a portion of the overpayments we recover. And with our track record for hospital cooperation and a 99% success rate, you can free up your staff for what you do best.

What we do best is make sure every dollar that gets spent on healthcare goes where it belongs. And we save clients millions of dollars each year doing it.

CASE STUDY

Representative results from a current client:

- \$40 million in charges reviewed annually
- 93% of those resulted in overpayment
- \$7.3 million in savings

Carewise Health Medical Bill Review identifies and reclaims excessive and inaccurate healthcare charges.

For more than 30 years, we've put our clinical expertise and cutting-edge technology to work for clients such as health plans, self-insured employers, third-party administrators and government agencies.



Righting the wrong

If we don't recoup, you don't pay.

If we don't find cost savings, you don't pay for our services. If we do, we bill you for a portion of the amount recovered.

Carewise Health recovers overpayments and reduces costs through:

- **Hospital Bill Audits.** Carewise Health auditors verify bill accuracy by comparing the hospital's medical records to the itemized bill to ensure that charges reflect only those services the patient actually received.
- **Diagnosis Related Groupings (DRG) Coding Audit.** Carewise Health auditors verify coding accuracy and the calculation of the coding allowance to confirm the diagnosis and procedure codes are correct, valid, and sequenced per national coding standards.
- **Overpayment Recovery.** Overcharges found through a hospital bill or DRG audit are collected on your behalf to ensure you recoup all overpayments identified by the Carewise Health audit.

An independent partner

The focus of medical bill review is to recoup overpayments and ensure accurate billing. That is our only goal and we pursue it aggressively. Our clients recover millions of dollars each year through Medical Bill Review. With six regional offices from coast to coast, Carewise Health will place auditors at any medical facility in all 50 states. So you get a real person, on-site and on your side.

Depth of experience

Carewise Health pioneered hospital bill audit services more than 30 years ago, and we continue to lead. Our data-mining capabilities, including an extensive hospital and provider database, produce the highest success rate for identifying overpaid claims. With a workforce of more than 300 healthcare professionals, including certified medical coders and more than 150 clinically experienced registered nurses, our auditors are trained in auditing complex procedures and practices.

Technology with reach

We combine clinical experience with an extensive proprietary database to quickly identify and reclaim excessive healthcare charges. Auditors access data from more than 6,000 medical providers to compare current charges to historic claim composition. When costs are out of line, we know it immediately.

Out-of-network savings

Carewise Health can determine if out-of-network providers are over-billing for medical services based on the diagnosis or their geographic location. Carewise Health negotiates a reduction in total billed charges prior to paying out-of-network providers. It is based on a charge analysis that consists of medical judgement, cost data and provider discount history. The average negotiated savings is 17–22 percent. As always, there's no fee unless savings are achieved.

Proven results

Our track record in securing hospital cooperation and recovering overpayments is unparalleled. Carewise historically has a 99 percent success rate in obtaining signed audit results agreements and has recovered 99 percent of identified and requested overpayments. (This statistic takes into account the clients' contracted discounts.)



For more information, call 888-9CWLTH (888-929-4584) or visit carewisehealth.com. Carewise Health is a provider of integrated health solutions.

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